

I-A It is hereby understood and agreed that in the event of any kind of incident you must notify **Nagico's Road & Claim Service (telephone no. 191)** immediately upon the occurrence of the incident.

I-B You must provide full particulars related to the incident and must give full cooperation to the Road Service attendant. Please refer to article 2 of the Motor Vehicle Policy Conditions.

In failing to do the above the Insured forfeits the right of any compensation for the damage/loss or coverage under this Policy.

II-A If **TOW TRUCK ASSISTANCE** is required, the following services are offered;

Service	Cost to client
• Towing on Public Road	AFL. 45.00
• Towing home/garage	AFL. 50.00 between 7:00 a.m. to 7:00 p.m., hereafter AFL. 100.00
• Towing after accident	AFL. 75.00 between 7:00 a.m. to 7:00 p.m., hereafter AFL. 150.00 when at fault and insured Third Party. When insured Comprehensive, towing will be part of the claim, subject to being a covered event.
• Towing after accident	Subject to the Insured not being at fault after an official report, the towing fee will be reimbursed.

II-B IF **ROAD SIDE ASSISTANCE** is required, the following services are offered;

Service	Cost to client
• Unlocking of vehicle	FREE
• Jumpstarting	FREE
• Flat tire change	FREE, subject to spare tire being in good condition.
• Fuel delivery	Fuel Expenses

II-C If **HOME ASSISTANCE** is required, the following services are offered;

Service	Cost to client
• Unlocking of vehicle	FREE
• Jumpstarting	FREE
• Flat tire change	FREE, subject to spare tire being in good condition.

III You must be able to show valid insurance coverage (policy, covernote) to the Road Service attendant in order to be eligible for afore-mentioned services under your insurance Policy.

IV Public Road - and Home Assistance are given to ***Sedans, SUV's and light weight pick up's (single axle)***. Trucks and Heavy duty vehicles are assisted up to where the Road Service equipment is suitable.

V "Off-Road", which includes the entire area along the Island coast lines inclusive of ditches, hills, dunes etc ., are excluded from the Road Side Assistance.